

COVID-19 UPDATE

UPDATED COVID-19 GUIDES AND COUNTY PROTOCOLS

MESSAGE FROM THE ASSISTANT CEO / HR DIRECTOR

As previously shared, the County closed many County facilities to the public on Monday, July 13, 2020. Accordingly, the County has updated the COVID-19 Guidance for Employees to specifically address the continued mandate for facial coverings per the County's CEO and State directives, updated screening protocols at the entrance of County facilities, continued availability of subsidized childcare for essential workers, and Public Health protocols that provide steps that are to be followed if an employee has symptoms or tests positive for COVID-19.

The screening protocol will now take place at the entry into any County Building. In an effort to expedite the screening process, the County continues to provide the option to use a mobile application for employees, developed by Riverside County IT, to perform self-assessments using one question that covers all approved screening questions (and will be updated as changes are approved). Employees may complete a Person to Person screening or optionally leverage this application and simply show the "Cleared Entry Screen" to a screener as they walk by to accelerate the process. The app does not store data and responses are deleted daily.

The Riverside County Office of Education provided the attached fliers to share with Riverside County Employees interested in applying for State subsidized childcare that has now been extended to be available through September 30, 2020.

Additionally, the Public Health Department has updated the protocols in place to be followed if an employee has symptoms or tests positive for

COVID-19. Separate protocols apply for First Responders (including Fire, Sheriff, Probation, DA Investigators), Healthcare Workers in Acute Care Hospitals (including Social Workers that see clients face to face, RN's, LVN's, Physicians, Physician Assistants, Nurse Practitioners, Dentists, those who are licensed that see clients/patients), and Health and Human Services Providers (including all DPSS and RUHS employees not otherwise included in any other category). You may review the Public Health protocols by clicking on the following link: <https://rc-hr.com/Portals/2/PDF/2020-08-04-PH-Protocols.pdf?ver=2020-08-04-132158-470>

Please remember, to answer any questions you may have, review the [Novel-Coronavirus-2019-Guidance-for-Employees.pdf](#).

If you have additional questions after reading the guidelines provided, please reach out to your supervisor/manager for assistance.

Thank you for your service and your assistance in keeping both yourself and others safe.


BRENDA DIEDERICHS



Child Care for Medical, Healthcare, and First Responder Workers

Effective July 20, 2020, Riverside County Office of Education (RCOE ECE), is available to provide needed child care services for those working in the Medical, Healthcare, and First Responder sectors.



If you are a medical, health care, or first responder worker in need of child care, who should you contact?

- Contact the RCOE ECE team through email at cclupdates@rcoe.us.
- If you do not have access to email, please call (800) 442-4927 and leave a message.
- Please be sure to identify yourself as a medical, healthcare, or first responder worker.
- Provide your best contact phone number and email
- A member of the RCOE ECE team will contact you within one business day. In many cases, services can begin immediately.

What services will be provided?

- For those still physically reporting to their worksite, a temporary subsidized payment to assist with the cost of child care services for your children (ages birth to 13) through September 30, 2020* to allow you to continue working during this time (paid directly to your child care provider).
- If services are still needed beyond September 30, 2020*, families may apply and submit documentation to determine if they qualify for other state-subsidized child care services.

** Services are authorized through September 30, 2020, unless funding is extended. The application period and offering of services is based upon availability of funding.*

What do I need to do to get started?

- Contact RCOE ECE to request services through email at cclupdates@rcoe.us or by calling (800) 442-4927 (please be sure to identify yourself as a medical, healthcare, or first responder worker and provide your best contact phone number and email).
- Complete the COVID-19 2020 Confidential Application for Emergency Childcare Services and the COVID-19 Self-Certification document.
- Provide the information for your selected child care provider and complete any documentation required by your child care provider.

A listing of open and available licensed programs can be accessed through this link: <https://secureweb.rcoe.us/ONLINEREF/> or by calling (800) 442-4927.

- Complete daily attendance records with your provider to facilitate direct payment to your provider.



Cuidado infantil para trabajadores de salud, médicos y de primeros auxilios

El departamento Cuidado y Educación Temprana de la Oficina de Educación del Condado de Riverside (RCOE ECE) está disponible para proveer servicios de cuidado infantil necesarios para trabajadores en los ámbitos médicos, de salud y de primeros auxilios.



Si usted es un trabajador de salud, médico o de primeros auxilios y necesita servicios de cuidado infantil, ¿con quién se debe comunicar?

- Comuníquese con el equipo de ECE de la RCOE por correo electrónico a cclupdates@rcoe.us.
- Si no tiene acceso a correo electrónico, llame al (800) 442-4927 y deje un mensaje.
- Por favor asegúrese de identificarse como trabajador esencial/crítico.
- Proporcione su número de teléfono y correo electrónico.
- Un miembro del equipo de ECE de la RCOE se pondrá en contacto con usted en un día hábil o antes. En muchos casos, los servicios pueden comenzar inmediatamente.

¿Qué servicios se proporcionarán?

- Un pago temporal subsidiado por el estado para ayudar con el costo de los servicios de cuidado infantil para sus hijos (de edades desde recién nacido hasta los 13 años de edad) hasta el 30 de junio de 2020* para permitirle continuar trabajando durante este tiempo (pagado directamente a su proveedor de cuidado infantil).
- Si aún se necesitan servicios después del 30 de junio de 2020*, las familias pueden solicitar y presentar documentación para determinar si califican para otros servicios de cuidado infantil subsidiados por el estado.

* Los servicios están autorizados hasta el 30 de junio de 2020, a menos que la orden termine antes o se extienda.

¿Qué debo hacer para empezar?

- Comuníquese con RCOE ECE para solicitar servicios por correo electrónico a cclupdates@rcoe.us o llamando al (800) 442-4927 (por favor asegúrese de identificarse como un trabajador esencial/crítico y proporcione su mejor número de teléfono de contacto y correo electrónico).
- Llene la solicitud confidencial para servicios de cuidado infantil COVID-19 de 2020 y el documento de autocertificación COVID-19.
- Proporcione la información a su proveedor de cuidado de niños seleccionado y llene cualquier documentación requerida por su proveedor de cuidado de niños.

Se puede acceder a una lista de programas abiertos y disponibles con licencia a través de este enlace: <https://secureweb.rcoe.us/ONLINEREF/> o llamando al (800) 442-4927.

- Llene los registros de asistencia diaria con su proveedor para facilitar el pago directo a su proveedor.



Division of Early Learning Services
Early Care and Education



Looking for Licensed Child Care Near You?

If you are searching for available, licensed child care near your home or work, please search the Resource & Referral database at:



secureweb.rcoe.us/ONLINEREF

This database provides the most current information for child care centers and family child care homes in Riverside County.

Additional resources regarding finding quality child care can be found at: qualitystartrc.org.

Looking for Assistance Paying for Child Care Services?

Some families *may* be eligible for cost-assisted (subsidized) child care based on gross (before taxes) income and family size. See *Schedule of Income Ceilings* below to determine if you potentially qualify for enrollment. To apply to the Eligibility List for subsidized child care services:



secureweb.rcoe.us/RCOE_ELIST/signup.asp

Child care provider selection is a parental choice, for families who meet eligibility criteria and complete the enrollment process to determine the level of subsidized support. Once approved, families will have a portion or all of their child care costs paid directly to the child care provider by Riverside County Office of Education.

Schedule of Income Ceilings (85% SMI) for State Fiscal Year 2020–21 Child Care and Development Programs

FAMILY SIZE	FAMILY MONTHLY INCOME	FAMILY YEARLY INCOME
1-2	\$5,540	\$66,479
3	\$6,157	\$73,885
4	\$7,069	\$84,822
5	\$8,199	\$98,393
6	\$9,330	\$111,965
7	\$9,542	\$114,509
8	\$9,755	\$117,054
9	\$9,967	\$119,598
10	\$10,179	\$122,143
11	\$10,391	\$124,687
12	\$10,603	\$127,232



Please note this information is fluid and subject to change based on emergency orders and other key information related to the COVID-19 crisis.

If you have questions, please call 800-442-4927, or email cclupdates@rcoe.us.